



**CSA Travel Protection** 

## *Why Buy Vacation Rental Insurance?*

Even the best planned vacation can be impacted by the unexpected. Illness...severe weather...car problems...delayed flights...lost luggage. Troubles can occur when you least anticipate them forcing you to cancel or interrupt your trip, lose your vacation investment and incur unplanned expenses. To further complicate things, when you are away from home things like medical emergencies and illness are even more difficult to manage.

### **5 Real-Life Scenarios to Think About:**

- 1** Your 3-year old daughter develops a severe ear infection two days before your vacation. Can you cancel your trip and get reimbursed for your prepaid travel arrangements?
- 2** You spent over a year planning your vacation. Two days into the trip you're forced to evacuate due to an approaching hurricane. Who's going to pay for the unplanned expenses to get you back home? Will you get your money back for the unused travel arrangements for which you've already paid?
- 3** Your luggage never showed up at baggage claim and you just discovered you may not get it for another 24-48 hours. Now you must buy necessary personal items and clothing you'll need until it's returned to you. Can you get reimbursed for this?
- 4** You're driving on a scenic road in the mountains en route to your vacation home when your car breaks down. How will you get it towed?
- 5** You're in a remote location and suffer a broken leg. How will you get to the nearest hospital to get the medical attention you require? Who will pay for the high costs involved in the evacuation since you're outside of your health plan's coverage area?

### **CSA Helping Travelers: A True Story**

"I was very pleased with the competitive pricing of CSA, the ease of application and the timely manner in which my claim was processed. I will definitely use your service again. I didn't think anything would happen, but it was nice to know I was covered for the 'unexpected.'"

- Linda Russell, March 31 2007

### **Questions About Coverage?**

Call CSA toll-free at **866-298-6846** and reference your vacation rental company.

#### **CSA Travel Protection Customer Service Hours:**

5 a.m. - 7 p.m. Monday through Friday Pacific  
6 a.m. - 3 p.m. Saturday and Sunday Pacific

## *Interested in Protecting Your Vacation?*

**Contact Your Vacation Rental Company Today!**



**INSTANT CSA INSURANCE**



# CSA Travel Protection

## Insurance Coverage\*

*Underwritten by Stonebridge Casualty Insurance Company*

Coverage	Overview
<b>Trip Cancellation/ Trip Interruption</b> 100% of Reservation Cost	Provides reimbursement for unused, nonrefundable payments if your trip must be canceled or interrupted. Trip interruption also provides reimbursement for additional transportation costs. Covered reasons include: mandatory hurricane evacuations; sickness, injury or death; extension of school year; armed service leave revocation; involuntary termination of employment or other specific reasons listed in the Certificate of Insurance.
<b>Travel Delay</b> \$600 (\$200 Daily Limit)	Provides reimbursement for reasonable expenses incurred such as accommodations, meals and local transportation if you are delayed 12 hours or more during your trip due to a covered reason.
<b>Baggage Delay</b> \$200	Provides reimbursement for the emergency purchase of necessary items if baggage is delayed for more than 24 hours.
<b>Travel Accident</b> \$100,000	Provides coverage for loss of limb or life in the event of an accident while traveling, or within 180 days of that event.
<b>Emergency Assistance</b> (Emergency Medical Transportation) \$50,000	If you become sick or injured on a trip, benefits are provided such as: arrange transportation to the nearest suitable medical facility; help you return home, if medically necessary; provide round-trip economy air fare for a companion to visit you if you are hospitalized for more than 7 days.

\* Benefits and services are described on a general basis. For completed information on policy benefits and exclusions please contact CSA for your sample policy/certificate of insurance. Insurance coverage provided to all travelers listed on the policy, who must be residents of the United States or non-residents traveling to the United States.

## 24-Hour Emergency Assistance Services

*Provided by CSA's Designated Provider*

**All it takes is a free phone call from anywhere in the world for immediate aid 24/7.**

- Medical Referral
- Traveling Companion Assistance
- Emergency Cash Transfer
- Legal Referral
- Locating Lost or Stolen Items
- Replacement of Medication and Eyeglasses
- Embassy and Consular Services
- Worldwide Medical Information
- Interpretation/Translation
- Emergency Message Relay
- Pet Return
- Vehicle Return

## Concierge Services

*Provided by CSA's Designated Provider*

Provides assistance with arranging sporting, amusement park and entertainment ticketing, fine dining reservations, golf tee times and special events.

## Identity Theft Resolution Services

*Provided by CSA's Designated Provider*

**Identity Theft Resolution Services**

Included for six months starting on the scheduled departure date.

Note: Identity Theft Resolution does not provide assistance for thefts involving non-US bank accounts.

## Pre-Existing Medical Conditions

Pre-Existing Medical Conditions are accepted if your guests are not disabled at the time they pay for the plan cost, and if the plan is purchased by final trip payment.

## 10-Day Free Look

We stand behind our products and services. We offer a 10-day Free Look on our travel protection plans. You'll have that ability to cancel your coverage and receive a full refund if you aren't completely satisfied — as long as you haven't left for your trip.

## About CSA Travel Protection®

CSA Travel Protection is dedicated to providing value-driven travel insurance and emergency assistance services to protect your customers' investments and provide the peace of mind they deserve while traveling. Since its inception in 1991, CSA has solidified its reputation for standing behind its customers and evolving products and services to meet their needs and make our business partners successful. Through superior customer service, extensive experience and industry-leading innovation, we're with you every step of the way – whenever and wherever you need us.

This plan is administered by CSA Travel Protection and Insurance Services. Travel Insurance Is Underwritten By: Stonebridge Casualty Insurance Company, Columbus, Ohio; NAIC # 10952 (all states except as otherwise noted) under Policy/Certificate Form series TAHCS000. In CA, CT, HI, NE, NH, PA, TN and TX, Policy/Certificate Form series TAHCS100 and TAHCS200. In IL, IN, KS, LA, OR, OH, VT, WA and WY, Policy Form series TAHCS100IPS and TAHCS200IPS.